

SUBJECT: CNP-M-A110325-02 CNP Planned Market System Maintenance – Reminder

NOTICE DATE: November 7, 2025

NOTICE TYPE: CNP-M-A110325-02 - Reminder

DAYS AFFECTED: Sunday, November 9, 2025, from 3:00 PM CST – 11:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance on Sunday, November 9, 2025, from 3:00 PM CST – 11:00 PM CST.

The following impacts are expected:

- Service orders including 24/7 reconnects, will be held in queue, and processed once the maintenance is completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available during the outage period.
- CRIP/UHIT application requests may also notice a delay in responses.
- No Impact to NAESB.

ADDITIONAL INFORMATION: A final Market Notice regarding this planned maintenance will be sent upon the completion of this activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC